

Retirement - Frequently Asked Questions

2005-2010 UA/AFA Agreement

October 2008

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A. Retirement Eligibility

1) What are the eligibility requirements for early retirement?

Retirement from United is defined as eligible for retiree medical benefits and retiree passes-

You must be age 55 with 10 years of service and with the exception of a Medical Leave of Absence, all F/As must retire from active status.

If you were age 50 with 10 years of service as of May 01, 2003, you also meet the eligibility requirements for early retirement. Flight Attendants who were at least age 50 with 10 years of service on May 1, 2003 retain the ability to retire early between ages 50-55 and receive medical benefits.

2) What happens if I do not meet the eligibility requirements for early retirement after my Medical Leave of Absence ends?

You are terminated.

Flight Attendants who are unable to return to work at the end of the three (3) year Medical Leave of Absence (Seniority and service continue to accrue while on a Medical LOA.) and do not meet the minimum eligibility requirements for early retirement as stated in question #1 are terminated from employment.

If you are eligible to retire at the end of your MEDLOA, you will be retired automatically and receive all retirement benefits due you.

If the F/A has 5 or more years of service as of June 30, 2005, a pension benefit has been earned and will be available to the individual at (as early as) age 55 or (as early as) age 50 if F/A was at least age 50 with 10 years of service on May 1, 2003.

3) Do I get any passes if I am not eligible to retire?

Flight Attendants who resign from the Company and who have 20 years of Company seniority, would receive the following pass benefits. These passes are in lieu of any pass benefits they may have been entitled to under Company policy had they early retired when eligible. Those eligible to use the pass benefits would be the employee, spouse, and dependent children as defined in Company policy.

North America Including Hawaii	Outside of North America (excluding Hawaii)
Seven SA passes per year with service charge	One annual SA pass per year with service charge

Flight Attendants who resign with 20 years of service may be required to give the Company at least six months advance notice. All such resignations will be effective the first day following six months in the event such notice is required. Flight Attendants must request such travel at the time of their resignation in order to be eligible.

*AFA's note (F/A's on MEDLOA who are eligible for the termination passes do not need to provide the 6 month notice-however they must give the notice **before the MEDLOA ends**)*

4) Is there a disability retirement if my disability is work related?

No - there is no disability retirement for Flight Attendants.

5) Can I retire from a voluntary furlough?

Yes, a Flight Attendant will be treated as if they were retiring from active status if the minimum eligibility requirements for retirement age and (10) years of service are met.

6) How is my vacation calculated in the year I retire?

A retiring Flight Attendant receives vacation credit only for the calendar months worked in the year of separation.

The following is an example based upon the 2005-2010 Agreement:

A Flight Attendant with 32 years of service chooses to retire October 1, 2009.

40 days (accrued vacation days for 30 years of service)
+12 (months of the year)
=3.33 (days accrued days per month)
x9 months (January - September months worked in 2009)
=30 days of 2010 vacation
x2.6 hours per day
=78.00 hours of 2010 vacation pay
\$39.35 domestic hourly rate (determined by the majority of trips flown the 5 months prior to retirement)
x
=**\$3069.93 (total pay for 2010 vacation accrued in 2009)**

The Flight Attendant will receive this amount in 2-6 weeks after retirement, less taxes, in a separate check.

B. Pension Benefit Guaranty Corporation (PBGC) Benefits

The Pension Benefit Guaranty Corporation assumed responsibility ("trusteeship") of the United Flight Attendant Defined Benefit Plan on June 30, 2005. As of that date, the pension plan was ended.

Plan participants and their accrued United pensions fall into one of two categories: A Plan participant who is eligible to retire or a terminated vested employee.

1) What is the difference between a Plan participant who is eligible to retire and a terminated vested participant?

A participant who is eligible to retire meets the age and service requirement -- age 55 and 10 years of service or age 50 and 10 years of service as of May 1, 2003 -- for early retirement.

A terminated vested participant meets the vesting requirement of 5 years of service but terminates employment with United before meeting the age and eligibility requirement for early retirement as defined above. The Flight Attendant Pension Plan states that a vested terminated benefit is subject to different reduction tables, depending on date of hire.

For Plan termination purposes if the FA was age 50 with 10 years of service on June 30, 2005 the pension benefit accrued as of May 1, 2003 would be subject to the 3% early retirement reduction pursuant to the Contract. The pension benefit, if any, accrued under the pension formula beginning June 01, 2003 would be subject to the vested terminated factors.

Vested Termination Adjustment Factors Chart

(Representing Percentage of Vested Benefit to Be Paid at Age Benefits Begin)

Participants Age at Date Benefits Begin	Hired After March 31, 1980	Hired Before April 1, 1980
65	100	100
64	92.8	100
63	85.6	100
62	78.4	100
61	71.2	100
60	64.0	100
59	60.4	94.0
58	56.8	88.0
57	53.2	82.0
56	49.6	76.0
55	46.0	70.0
54	43.6	66.4
53	41.2	62.8
52	38.8	59.2
51	36.4	55.6
50	34.0	52.0

2) I am age 45 and was hired on June 1, 1985. What happens to my pension benefit now that the Plan is terminated?

The PBGC will determine a Flight Attendant's pension benefit in accordance with the Plan provisions and as though employment was terminated on the Plan termination date. In other words, once a Plan terminates, all active employees are considered to have terminated employment on that date. It does not matter whether you continue working after the Plan termination date, your PBGC benefit and your retirement eligibility are both determined on the Plan termination date.

If you continue to work until age 50, you would be eligible to receive the benefit accrued up to and frozen on June 30, 2003, but only 34% of the benefit would be payable to you because your benefit would be subject to the Vested Terminated Adjustment Factors. (See chart above)

If you continue to work until age 55, you would be eligible to receive **46% of whichever is greater:**

1. the benefit accrued up to and frozen on June 30, 2003, or
2. the benefit accrued up to the Plan termination date calculated on the final average earnings formula.

3) What annuity options are available from the PBGC?

PBGC Annuity Options for forms of monthly benefit payments:

Straight Life Annuity; Certain and Continuous Annuities for 5, 10, 15 years; Joint and 50%, 75% or 100% survivor Annuities and Joint and 50% survivor "pop-up" Annuity. These annuities are calculated using PBGC annuity factors.

4) At what age can I collect the PBGC benefit while continuing to work as a Flight Attendant for United Airlines?

You must be of normal retirement age - age 65 to continuing working as a Flight Attendant and collect your PBGC benefit.

5) Why must the PBGC 2005 Maximum Guarantee Chart continue to be used?

The maximum guarantee is set by law for the year in which your plan ended. The Flight Attendant Defined Benefit pension was terminated on June 30, 2005.

Examples of the maximum guarantees are shown in the table below and apply to plans terminating in 2005. Example calculations are shown for a participant receiving a straight-life annuity (one with no survivor benefits) and a joint and 50% survivor annuity.

The amount you receive from PBGC will be based, in part, on your age at the date you begin receiving benefits from PBGC and, if your benefit provides payments to a survivor, your survivor's age. In joint and 50% survivor calculations below, the participant and survivor are assumed to be the same age.

PBGC Maximum Monthly Guarantees for Plans Terminating in 2005

Age	2005 Straight-Life Annuity	2005 Joint and 50% Survivor Annuity
65	\$3,801.14	\$3,421.03
64	\$3,535.06	\$3,181.56
63	\$3,268.98	\$2,942.09
62	\$3,002.90	\$2,702.61
61	\$2,736.82	\$2,463.14
60	\$2,470.74	\$2,223.67
59	\$2,318.70	\$2,086.83
58	\$2,166.65	\$1,949.99
57	\$2,014.60	\$1,813.15
56	\$1,862.56	\$1,676.30
55	\$1,710.51	\$1,539.46
54	\$1,634.49	\$1,471.04
53	\$1,558.47	\$1,402.62
52	\$1,482.44	\$1,334.20
51	\$1,406.42	\$1,265.78
50	\$1,330.40	\$1,197.36
49	\$1,254.38	\$1,128.94
48	\$1,178.35	\$1,060.52
47	\$1,102.33	\$992.10
46	\$1,026.31	\$923.68
45	\$950.29	\$855.26

PBGC Link:

<http://www.pbgc.gov/workers-retirees/find-your-pension-plan/content/page789.html#2005>

Keep in mind the PBGC guarantees the benefit you would have received from United, or the PBGC maximum guarantee, **whichever is less**.

6) If I am eligible to retire, but I am still working. If I die will my spouse or Qualified Domestic Partner get any of my Pension Benefit from the PBGC?

Your spouse as defined by the IRS, would be eligible for 50% of your pension benefit, however a Qualified Domestic Partner would not get any benefit from the PBGC, They do not recognize Domestic Partners under Federal Law.

7) When will I receive my first pension check from the PBGC?

A retiree can expect a check about 25- 60 days from the date that PBGC receives the completed applications. The length of time depends on when in the payment processing cycle the completed application (with all the proofs and termination form) is received by PBGC. This schedule is changed month to month. In general, the payments are processed about 30 days in advanced.

C. Fidelity 401(k) Benefits

1) What happens to my 401(k) once I terminate/retire from United?

You will receive a retirement kit from Fidelity listing options available to you regarding the disposition of your 401(k).

Generally, a distribution or withdrawal to a participant who has not attained age 59½ will also be subject to an additional early distribution tax equal to 10% of the amount includable in income.

The 10% early distribution tax will not be imposed; however, if the distribution is:

- made on account of the participant's termination of employment during or after the year a participant reaches age 55;
- made on account of termination due to death or disability;
- pursuant to certain qualified domestic relations orders;
- rolled over to an IRA or another employer's qualified plan;
- payments that are paid as equal (or almost equal) payments over your life or life expectancy (or you and your beneficiaries' lives or life expectancies); or
- deductible by the participant for medical expenses in the year of distribution (medical expenses are not deductible except to the extent they exceed 7½% of the participant's adjusted gross income.)

Please consult with your tax advisor regarding these exceptions for your individual situation.

D. Starting the Retirement Process

1) How do I get a pension estimate?

Flight Attendants must call the Pension Benefit Guaranty Corporation (PBGC) at 1-800-400-7242 for a pension estimate.

2) How do I initiate the retirement process?

This is now a two (2) step process. You must call United and the PBGC:

Step 1 - United Retirement Administration Process -

Flight Attendants will now initiate, change or rescind the retirement process by completing a retirement request or rescind/change form located on SkyNet/Onboard Service Home/FASC/Retirement/Resignation homepage.

If you do not have access to a computer call the Flight Attendant Service Center via FLT-LINE, option 4 then 4 again to initiate the retirement process.

Step 2- PBGC Retirement Administration Process - For PBGC pension benefits

Flight Attendants must call the Pension Benefit Guaranty Corporation (PBGC) at 1-800-400-7242 to initiate the pension benefit process.

***PBGC Benefit Application** - When a participant terminates employment with United and wants to start their pensions, s/he needs to contact the Field Benefit Administrator (FBA). They will then send him/her the application with a letter including a statement that if s/he is an active employee, the PBGC would need a confirmation of Termination of Employment with United.

If you have any questions regarding benefit administration for United, please contact the PBGC FBA for United at 1-800-400-7242.

When will I get me first check? - A retiree can expect a check about 25 - 60 days from the date that PBGC receives the completed applications. The length of time depends on when in the payment processing cycle the completed application (with all the proofs and termination form) is received by PBGC.

In general, the payments are processed about 30 days in advance. However, the F/A will not lose any pension monies based on when the first check is issued. The first check will reflect the benefit amount starting the actual day the annuity would have started. The annuity start date will be the first of the month following the call to the PBGC, or a specific future date that the F/A requested, or 1st of the month following date of employment termination, whichever is later. (The F/A does not need to terminate employment if he/she is age 65 or older. They may start to collect their benefit while working if they chose to, but again they must have attained their 65th birthday.)

E. Dental Benefits

There is no retiree dental coverage. Dental coverage is available only through COBRA* for a period of 18 months. The cost to the individual is the employer's annual cost plus a 2% administration fee. The employer's annual cost may be subject to increase.

	2009 Dental COBRA Rates			
	1 Adult	2 Adults	1 Adult + Child(ren)	2 Adults + Child(ren)
2009 Active Rate	\$40.51	\$85.07	\$89.12	\$133.68
COBRA Rate	\$41.32	\$86.77	\$90.90	\$136.35

*COBRA - Consolidated Omnibus Budget Reconciliation Act of 1985 provides for the continuation of medical and dental benefits for people who do not have any access to such coverage upon separation from their employer. In most cases it is only available for a limited amount of time.

F. Medical Coverage-Pre Medicare

1) Will I continue to receive medical benefits after I retire?

Yes, you may elect to receive medical coverage through The Medical PPO (Traditional) Plan or through an HMO, if available in your area.

2) My spouse receives medical benefits from his/her employer and will continue to work after I retire. However, upon retirement he/she receives no retiree medical benefits. Can I cover him/her under the United Retiree Medical plan?

Yes. Retirees may voluntarily suspend coverage (VSOP) for their spouse. When the spouse loses coverage after retirement, he/she has to provide a Certificate of Creditable Coverage (CCOC) from his/her employer to show continuous coverage since VSOP. The spouse must provide the COCC within 30 days of losing coverage.

A retiree however cannot suspend coverage for themselves and maintain coverage for a spouse.

3) How much do I have to pay for my medical coverage after retirement?

Section 33.A.3.v.(3) Monthly contribution for Pre-Medicare Medical PPO: A retired Flight Attendant or survivor electing to be covered for Pre-Medicare medical benefits will be required to make a monthly contribution for such coverage.

The required contribution of each month of coverage under the Medical PPO will be based on a 4-tier structure (1 Adult, 2 Adults, 1 Adult + Child(ren), and 2 Adults + Child(ren)).

The required contribution for each month of coverage under the Medical PPO is equal to a percentage of the total projected costs of the Medical PPO, based on the Flight Attendant's years of service as follows:

Years of Service	Percentage of Cost
10 through 19	80%
20 through 24	60%
25 and over	40%

Pre-65 Retiree Medical Plans (Retirees after July 1, 2003)

	2009 Retiree Contributions			
	1 Adult	2 Adults	1 Adult + Child(ren)	2 Adults + Child(ren)
Retired with Fewer than 20 Years of Service (80%)	\$384.74	\$807.94	\$731.00	\$1154.21
Retired with 20 Through 24 Years of Service (60%)	\$288.55	\$605.96	\$548.25	\$865.66
Retired with Greater than 24 Years of Service (40%)	\$192.37	\$403.97	\$365.50	\$577.10

4) Can these monthly contributions escalate on an annual basis with no cap?

Yes.

5) Is there any other way to be eligible for a retiree medical benefit?

Yes, under the terms and conditions of Section 33.A.3.v.(1) Employment is terminated, by exhausting the period of the medical leave of absence (3 years); and
Years of service are equal to or greater than 25 years;
and Employee is collecting Social Security Disability Benefits;
and continues to make required contributions.

6) If I continue to work past age 65 what type of medical coverage will I receive from United?

As long as you continue to work for United, both you and your dependants will be offered the same choices of medical benefits as any other active F/A. Federal law prohibits discrimination of medical (and pension) benefits based upon age. United remains primary even if you start on Medicare Part A.

G. Post Medicare Medical Coverage

1) Will I be able to get medical coverage from United after I become eligible for Medicare at age 65? Yes, there are two options:

Option 1 - United's After Medicare Medical PPO Plan (which is the same as the Before Medicare PPO coverage).

There is not a Coordination of Benefits (COB) between the Retiree Post Medicare Medical Plan and Medicare. The United retiree medical plan will not pay the additional 20% until the retiree's out-of-pocket reaches \$1,500.

For example, if Medicare pays 80% of a covered expense, the 20% will go toward the \$1500 out-of-pocket. However, if Medicare pays nothing of a Covered Expenses under the Medical PPO, the Medical PPO will pay up to 80%.

If the Flight Attendant is not eligible to enroll for Medicare s/he will continue to be covered by the Before Medicare Medical coverage.

Option 2 - United's Prescription Drug Plan.

This provides coverage for prescriptions purchased through the home delivery service or at retail pharmacies. Prescription medication will continue to be available through the home delivery service on the same basis as for active employees. For medications purchased at retail pharmacies, retirees will pay 10% of the cost of generic medications and 30% of the cost of brand-name medications.

The lifetime maximum for the Prescription Drug Plan is \$150,000. This means the cost of any prescriptions paid for by the Plan is deducted from this maximum.

Example: The cost of your prescription through the home delivery service is \$125.00 for a 90 day supply, you pay \$51.00 and the Plan pays \$74.00. At the end of the year, your lifetime maximum is decreased by \$296.00 ($\$74.00 \times 4 = \296.00).

○ The lifetime maximum continues to decrease each time a prescription is reimbursed until the \$150,000 is exhausted - at which time there is no coverage.

2) I've been collecting Social Security disability benefits for more than two years; as a result I've become eligible for Medicare before age 65. What happens now?

Any retiree or spouse eligible for early Medicare (prior to age 65) should contact the Benefits Service Center (BSC) at 1-888-825-0188 and send them a copy of their Medicare card. The BSC should then send them a Personal Enrollment Form (PEF) to enroll in one of the post-Medicare options.

Failure to do so will result in the retiree (or spouse) being billed on a retroactive basis back to the date they first became entitled for Medicare - up to 2 years of past due post-Medicare premiums will be due when the BSC finds that they were entitled to early Medicare coverage.

3) My spouse/domestic partner becomes eligible for Medicare while I'm still working for United. Who do I submit his/her medical bills to first?

Submit them to United first. As long as you continue to work for United they are considered to be the primary payer, any balances are then submitted to Medicare. There is no change in coverage for your spouse/domestic partner upon Medicare eligibility while you remain an active F/A.

4) What happens to my (Medicare eligible) spouse/domestic partner once I retire?

Retirees must enroll in the Retiree Medical Plan to receive two months of coverage "free" upon retirement. ADP bills the retiree beginning the 3rd month after retirement.

If the retiree waives medical coverage under the Voluntary Suspension of Coverage (VSOP) they do not get the 2 months of free coverage, enrollment is a requirement in order to get the 2 "free" months.

If your spouse/domestic partner is Medicare eligible, Medicare becomes primary during the "free" period.

If the spouse/domestic partner is early (prior to age 65) Medicare entitled and has not notified ADP, the election form will not have the post-Medicare option. Upon subsequent notification of early Medicare eligibility, ADP will retroactively enroll the spouse/domestic partner in a post-Medicare plan and bill for any retroactive premiums due.

It's suggested that the retiree notify ADP of their spouse/domestic partner's early Medicare eligibility prior to retirement so that the Election Form will have the correct retiree options listed. If the spouse/domestic partner is age 65 or older, prior notification is not necessary as the proper post-Medicare options will appear on the Election Form.

5) What happens to my retiree medical benefits if I'm rehired by United?

Retiree medical coverage ends upon reemployment with United. A rehired retiree has Active benefits while working. Upon retirement (at any time), he/she will be moved back to retiree medical coverage. Retiree benefits are "suspended" during Active service.

6) I plan to live outside the U.S. when I retire, what happens to my medical coverage when I become eligible for Medicare?

When a retired Flight Attendant or, if earlier, his/her dependent becomes eligible to enroll in Medicare s/he has two post Medicare options to consider. The options are: 1) United's Medical PPO Plan (which is virtually the same as the before Medicare coverage) or United's Prescription Drug Plan, only.

The Flight Attendant must elect one of these options within the 90-day period preceding the date that s/he or her/his dependent first attains age 65. Once the Flight Attendant elects one of these options, s/he may never elect the other option.

If s/he enrolls in the United's Medicare PPO coverage it doesn't make any difference where s/he lives. Medicare does not cover charges that are incurred outside the United States, so, if the Flight Attendant is enrolled in the Medicare PPO coverage and receives care outside the United States, the plan will pay regular benefits as if Medicare does not exist. If, however, s/he receives care in the United States the plan will coordinate with Medicare whether or not the Flight Attendant actually enrolled for Medicare.

If s/he enrolls in the Prescription Drug plan and moves/lives outside the United States or Canada, the coverage cancels and there is no insurance coverage from any United plans.

7) What is the cost for the Post Medicare coverage from United?

The monthly contribution* is equal to the total projected cost of the post-Medicare coverage for the calendar year, per person, minus a Company contribution of \$90 per month per covered person. These amounts may increase annually.

Post-65 Retiree Medical Plans (Retired After June 30, 2003)

	2009 Cost		
	Full Rate	Company Subsidy	Monthly Contribution
Post Medicare Medical PPO	\$242.91	\$90.00	\$152.91
Prescription Drug-Only Plan	\$147.00	\$90.00	\$57.00

8) How do I sign up for Post Medicare medical coverage?

Three (3) months prior to a retiree's (or spouse/domestic partner's) 65th birthday they should receive a Personal Enrollment Form (PEF) for post-Medicare options along with the rates for each plan from the Benefits Service Center to review and elect (or decline) post Medicare medical coverage.

Once the election or declination of coverage is made, it will apply for both parties.

You may not change between the Medicare PPO Plan and the Prescription Drug Only Plan after your initial enrollment.

9) What type of medical coverage will my spouse/domestic partner* have if I reach age 65 before him or her?

The retiree receives the post Medicare PPO coverage or Prescription Drug Only Plan they elected. The spouse/domestic partner continues to receive benefits under the pre Medicare (Traditional) Medical PPO Plan until he/she qualifies for Medicare, at which time the spouse/domestic partner will be covered by the same post Medicare plan as the retiree. The same applies if the spouse/domestic partner reaches age 65 before the retiree.

*Only same sex domestic partners receive medical/dental benefits.

10) If I marry after retirement, is my spouse eligible for medical coverage?

Yes - If you gain an eligible dependent, you **must** enroll the dependent within 60 days of when he or she becomes eligible - for example, within 60 days of your marriage, declaration of your domestic partnership, or your child's birth/adoption.

If you do not enroll the dependent within the 60-day period, you may not enroll him or her at a later date.

You have 60 days to report and make the corresponding election changes for dropping a dependent due to divorce, termination of domestic partnership, or loss of dependent eligibility.

To add or drop a dependent from your coverage, obtain a Retiree Family Information Form online at www.ualretirees.com or contact the United Benefits Service Center. Return the completed form to the United Benefits Service Center.

Retirees are responsible for following United's dependent eligibility rules. For more information contact the United Benefits Service Center at 1-888-825-0188.

H. Survivor Medical Coverage

1) Will my spouse/domestic partner be eligible for Medical Coverage from United if I die before I'm retired?

Yes, if the Flight Attendant was active, on a Medical Leave or Voluntary Furlough and had ten (10) or more years of Company Seniority, the Spouse/Qualified Domestic Partner (QDP) will be covered by the active medical plan until the survivor becomes eligible for Medicare or remarries (or enters into a new qualified domestic partner relationship), whichever occurs first.

2) Are my children eligible for Medical Coverage from United if I die before I'm retired?

Yes, as long as they satisfy the eligibility requirements of the Plan. Medical coverage will discontinue once they are no longer eligible, the widow/er or Qualified Domestic Partner is no longer covered, the child becomes eligible for other medical coverage through employment, or becomes eligible for Medicare, whichever comes first.

3) Will my spouse/domestic partner be covered for medical benefits if I predecease him/her as a retiree?

Yes, provided the deceased retired F/A had not waived the medical benefits coverage. Medical coverage will continue as long as any required premiums are paid; until your spouse/domestic

partner remarries; is employed by the Company or dies, at which time your Dependent children's coverage also ends. Coverage cannot be reinstated once it ends.

I. Retiree Life Insurance

Are there any life insurance benefits for retirees?

Yes - \$10,000

Section 33.F.6. Retiree Life Insurance - Effective for Flight Attendants who retire on or after July 1, 2003.

Eligibility: A Flight Attendant (and her/his eligible dependents and survivors) will be eligible for retiree life benefits if the Flight Attendant, at retirement, meets the following:

a) Age fifty-five (55) or older with ten (10) or more years of service, or b) On May 1, 2003 was age fifty (50) or older with ten (10) or more years of service, and c) In both cases above, retires from active status, voluntary furlough or Medical Leave of Absence.

J. Retirement - Annual Passes Retired

ANNUAL PASSES - RETIRED EMPLOYEES

Retired employees with twenty-five (25) or more years of continuous service receive pre-validated Write-Your-Own ticket stock from EXOHR - Compensation and Benefits. These tickets may be used for unlimited, free*, space available transportation to any North American destination including Hawai'i. Tickets contain preprinted boarding priority codes located in the "Authority Priority" section of the ticket. System 006 BP-6 is indicated for all travel. Travel to destinations outside of North America (excluding Hawai'i) is subject to service charge and is priority BP-8; unlimited 1/4 fare space available tickets can be purchased to obtain BP-6 boarding priority.

Retired employees with at least ten (10) but less than twenty-five (25) years of continuous service will receive pre-validated Write-Your-Own tickets from EXOHR - Compensation and Benefits. These tickets may be used for unlimited, free*, space available transportation to any North American destination including Hawai'i. Tickets contain preprinted boarding priority codes located in the "Authority Priority" section of the ticket. System 004 BP-8 is indicated for all travel. Travel to destinations outside of North America (excluding Hawai'i) is subject to service charge.

***Retiree passes are no longer free. - United imposes the same service charges for travel on retirees as it does to active employees. There are service charges for both United First and United Business class, United Economy Travel is service charge waived.**