

September 24, 1991

Ms. V. Diane Robertson, President
UAL/AFA Master Executive Council
Association of Flight Attendants
6400 Shafer Court, Suite 740
Rosemont, IL 60018

Dear Ms. Robertson:

This confirms the Company's commitment concerning transportation for union staff which is being extended as a professional courtesy. The MEC President will be issued six (6) free NRPS BP-3 industry tickets per year to be used by AFA employees when traveling on union business related to United Airlines.

The Vice President-Inflight Service or the Director Employee Relations-Inflight may provide additional tickets to the extent deemed appropriate by such officials.

Sincerely,

/s/ John R. Samolis
John R. Samolis
Vice President
Employee Relations

January 7, 2005

Mr. Gregory E. Davidowitch, President
UA/AFA Master Executive Council
Association of Flight Attendants
1 O'Hare Center
6250 North River Road, Suite 4020
Rosemont, IL 60018

Dear Greg:

The Company will provide the Association an opportunity to discuss and comment on any proposed amendment to any provision of the 401(k) Plan, which includes the Savings Plan and Defined Contribution Program, or a Medical/Dental Benefit Plan at least thirty (30) days prior to implementation. The Company will consider and act in good faith on any such comments. If after proper notice by the Company, the Association objects to a proposed Plan amendment other than one which affects benefits, the parties retain all of their present rights and arguments under the Agreement and Plans concerning the Company's ability to implement such an amendment without approval of the Association.

The Company shall not amend any provision of the 401(k) Plan, which includes the Savings Plan and Defined Contribution Program, or the Medical/Dental Benefit Plans which affects benefits without the prior written consent of the Association. This provision is without prejudice to any other rights of the Association concerning other amendments to a Plan.

Any dispute concerning any proposed or actual Plan amendment will be directly submitted to the System Board or Retirement Board, as applicable, to be determined within sixty (60) days of the submission.

Sincerely,

/s/ Peter B. Kain
Peter B. Kain
Vice President – Labor Relations