

October 2, 1997

Mr. Kevin Lum, President
UAL/AFA Master Executive Council
Association of Flight Attendants
6400 Shafer Court, Suite 250
Rosemont, IL 60018

Dear Mr. Lum:

As the result of discussions leading to the 1996-2001 and 2001-2006 Agreement, it is agreed by the parties that neither the Company nor the Union shall file a Section 6 notice to amend Section 10 to require earlier availability than 0500 during the term of the next two contracts.

Sincerely,

/s/ Sara Fields
Sara Fields
Senior Vice President
Onboard Services

October 2, 1997

Mr. Kevin Lum, President
UAL/AFA Master Executive Council
Association of Flight Attendants
6400 Shafer Court, Suite 250
Rosemont, IL 60018

Dear Mr. Lum:

In discussions leading to the 1996-2001 and 2001-2006 Agreement, it was agreed that the Company may institute a paging notification system which would modify the manner in which Reserve Flight Attendants receive their assignments.

The cost of the pager and all related service charges will be borne by the Company.

If the Company should institute this system the Company and the Association will meet and agree on all additional terms and conditions.

Sincerely,

/s/ Sara Fields
Sara Fields
Senior Vice President
Onboard Service