

January 7, 2005

Mr. Gregory E. Davidowitch, President
United Master Executive Council
Association of Flight Attendants-CWA, AFL-CIO
6250 N. River Road, Suite 4020
Rosemont, IL 60018

Re: Reserve Vacation – PBS

Dear Greg:

In the recent Section 1113(c) negotiations the parties agreed that should the Dynamic Reserve Line Construction option be selected as the preferred option for constructing reserve lines of flying in the Preferential Bidding System (PBS), reserves will be compensated at the rate of two and six-tenths (2.6) hours per day for all vacation days, versus the daily reserve guarantee rate.

Sincerely,

/s/ Frank Colosi
Frank Colosi
Director Labor Relations
Onboard Service

May 1, 2003

Mr. Gregory E. Davidowitch, President
UAL/AFA Master Executive Council
Association of Flight Attendants
6400 Shafer Court, Suite 250
Rosemont, IL 60018

Dear Mr. Davidowitch:

As a result of discussions leading to the 2003-2009 Restructuring Agreement, the Association of Flight Attendants and United Airlines agreed as follows:

Flight Attendants who resign from the Company and who have 20 years of Company seniority, would receive the following pass benefits. These passes are in lieu of any pass benefits they may have been entitled to under Company policy had they early retired when eligible. Those eligible to use the pass benefits would be the employee, spouse, and dependent children as defined in Company policy.

North America Including Hawai'i

Outside of North America
(excluding Hawai'i)

Seven SA passes per year
with service charge

One annual SA pass per year
with service charge

Flight Attendants who resign with 20 years of service may be required to give the Company at least six months advance notice. All such resignations will be effective the first day following six months in the event such notice is required. Flight Attendants must request such travel at the time of their resignation in order to be eligible.

Sincerely,

/s/ Frank Colosi
Frank R. Colosi
Director Labor Relations
Onboard Service