

November 1, 2005

Mr. Gregory E. Davidowitch, President  
UAL/AFA Master Executive Council  
Association of Flight Attendants  
6400 Shafer Court, Suite 250  
Rosemont, IL 60018

**Re: Ted Merchandise Commission**

Dear Mr. Davidowitch:

As discussed during our recent meeting, the Company's third party vendor will provide a commission to selling flight attendants for the sale of the vendor's retail merchandise on Ted flights scheduled over two hours and thirty minutes (2:30).

On Ted aircraft, two flight attendants will be responsible for the sale of retail merchandise and will each receive a commission of two percent (2%) based on actual sales revenue collected. If the Ted operation is ever expanded to include widebody aircraft and two merchandise carts are boarded, then up to four (4) flight attendants may participate in the sale of retail merchandise and will each receive a commission of two percent (2%).

Sincerely,

/s/ Frank R. Colosi  
Frank R. Colosi  
Director Labor Relations  
Onboard Service

**LETTER OF AGREEMENT  
BETWEEN  
UNITED AIR LINES, INC.  
AND  
THE AIR LINE STEWARDESSES AND FLIGHT STEWARDS  
IN THE SERVICE OF  
UNITED AIR LINES, INC.  
AS REPRESENTED BY  
THE AIR LINE PILOTS ASSOCIATIONS, INTERNATIONAL**

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THIS LETTER OF AGREEMENT is made and entered into in accordance with the provisions of Title II of the Railway Labor Act, as amended, by and between UNITED AIR LINES, NC. (HEREAFTER REFERRED TO AS THE "COMPANY") and the AIR LINE STEWARDESSES AND FLIGHT STEWARDS in the service of UNITED AIR LINES, INC. as represented by the AIR LINE PILOTS ASSOCIATION INTERNATIONAL (hereafter referred to as the "Association").

WITNESSETH:

NOW, THEREFORE, it is mutually agreed that:

1. Section 5, Paragraph L (sub-domiciles) of the 1972 Stewardess and Steward Agreement shall remain in effect through May, 1973.
2. Effective for the June, 1973 schedules, in order to bid on a B-747 or DC-10 aircraft, a stewardess must be both emergency and service qualified.
3. Effective with the date of this contract, the Company agrees to train those interested in B-747 and DC-10 flying as soon as possible in seniority order.